

Grenfell Fire Response News

3 August 2017
Issue No: 32

Notting Hill Carnival to hold one-minute silence

On Monday 28 August at 3pm, the Notting Hill Carnival will host a minutes silence. Hundreds of thousands of spectators, performers and musicians will fall silent in order to commemorate and respect all the people who lost their lives and whose lives have been affected by the Grenfell Tower fire.

Pepe Francis MBE, Chair of London Notting Hill Carnival Enterprises Trust, said "The Notting Hill Carnival is and always has been about togetherness and solidarity. It's the heart and soul of our community, so it feels right that we continue celebrating the vibrant culture, diversity and unity we all need now more than ever, and that we all pause to think about what's happened. That's why we will halt the music at 3pm for a minute's silent contemplation."

IN THIS EDITION

- 1 Notting Hill Carnival to hold one-minute silence
- 1 Extra police officers to support community
- 1 Changing delivery days of community newsletters
- 2 Activities for young people this summer
- 2 Public meeting taking place next week
- 2 Opera raises £40,000 for Grenfell residents
- 3 Home Office scheme to support residents
- 3 Public consultation closes on Friday
- 3 Mental health support
- 4 Housing update
- 4 Transport support line from TfL

Extra police officers appointed to support community

Six additional neighbourhood police officers will be permanently stationed in the Nottingdale Ward to provide extra help to the local community. The officers will continue to visit households in the local community, to provide support and assistance to those who still need help or are not aware of the services available to them.

The officers' contact details and their shifts will be posted in the near future online at www.met.police.uk

Changing delivery days of community newsletters

As of next week, the community newsletter will be delivered on Tuesdays, Thursdays and Saturdays to the Grenfell Assistance Centre at The Curve. Printed copies of the newsletter will also continue to be delivered to hotels where residents are being temporarily housed on Mondays, Tuesdays and Thursdays. The newsletters will continue to be produced so that residents and the local community are kept informed on service updates on a regular basis.

Past editions of the newsletter can be found online at grenfellresponse.org.uk/newsletter-archive

What is this newsletter for?

This is the thirty-second edition of the Grenfell Fire Response Team newsletter. We want to keep you up to date with all the latest information and services available to help.

The newsletter is also available in Arabic and Farsi languages. For regular updates please follow us on Twitter [@grenfellsupport](https://twitter.com/grenfellsupport) and on Facebook at [facebook.com/grenfellsupport](https://www.facebook.com/grenfellsupport) or visit www.grenfellresponse.org.uk

Activities for children and young people this summer

There are a range of activities planned to support parents in the local community to entertain children and young people during the summer holidays.

Summer in the City

There are hundreds of events and activities taking place for children, young people and their families this summer across central London. Enjoy outdoor activities, bake-offs, free cycling tours, nature trails, cupcake making, graffiti art, photography and much more.

You can pick up a copy at locations across the borough or visit www.mysummerinthecity.org.uk

Summer camps

The Good Grief Trust is holding creative workshops for young people and families on weekdays from 10am to 3pm, until Friday 11 August at the Playground Theatre, Latimer Road, W10 6RQ. People can enjoy arts, crafts, t-shirt making and more, and lunch will be provided each day.

The camps are held by The Good Grief Trust in collaboration with Jake Walker and The Playground Theatre.

You can find out more by calling Liz Dempsey on **07713 148 021** or online at www.facebook.com/thegoodgrieftrust

Community sports day

An open day of activities and fun is being held on Saturday 5 August, from 10am to 5pm at The Westway Sports Centre, 1 Crowthorne Road, W10 6RP.

A huge range of activities will be on offer for people including climbing, football, tennis, arts and crafts, indoor cycling and Zumba. There will also be a grand prize draw for an activity hamper worth £3,500.

There is no need to book to attend the open day, just turn up and enjoy.

Drop-in and play football programme

QPR, Westway Sports Centre, and other local organisations are providing a free drop-in and play football programme for 4 to 18 year olds from the local community.

Sessions are taking place Monday to Friday, 10am to 4pm at the Westway Sports Centre and the programme is being delivered by professional DBS qualified staff.

Outdoor summer holiday activities

The Ecology Centre in Holland Park, W8 6LU, is running outdoor summer holiday activities for young people aged 4 to 12 until 1 September. The activities are taking place in the Centre's Wildlife Area so that children can have fun and learn about animals and nature, and indoor craft sessions.

The programme includes wildlife and forest-themed activities, craft sessions and family activity days. Please note that children under eight must be accompanied by an adult.

A full programme of activities can be found on the 'holiday activities' section of the Ecology Centre website at www.rbkc.gov.uk/ecology

To book or for further information please call the Ecology Centre on **020 7938 8186** or email ecology.centre@rbkc.gov.uk

More information on events and activities throughout the summer can be found online at www.rbkc.gov.uk/fis

Public meeting taking place next week

The next community public meeting will take place next week on Wednesday 9 August. Full details on the venue and timings will be given in the near future.

The session will aim to provide:

- an update from Response Team representatives
- a face-to-face question and answer session
- guidance on information and support available.

Meetings are open to the public, so please do come along or invite people from the Lancaster West estate who you think would like to attend.

If you have suggestions of any issues you would like to see addressed at the meeting, please contact communityengagement@grenfellresponse.org

Opera at Holland Park raises £40,000 for Grenfell residents

On Tuesday evening, a special performance of Verdi's Requiem was performed at Opera Holland Park, raising over £40,000 for residents of Grenfell Tower and their families.

The money raised will go to the Rugby Portobello Trust, a community group in North Kensington, that will redistribute the money to the local community.

More information and to donate visit www.rugbyportobello.org.uk

Home Office scheme to support Grenfell Tower residents

The Home Office has launched a scheme to allow those who have lost their homes in the fire to stay in the UK for up to 12 months. We will make sure that they will be able to access the services they need, including accommodation and healthcare.

If residents are here illegally, do not have an outstanding asylum claim or their stay in the UK is about to end, the scheme can help them. We will not use this tragedy as a reason to carry out immigration checks.

To access the scheme, residents do not need to submit an application but they need to come and talk to us in person. They will need to bring any evidence they have to show that they lived at Grenfell Tower

on the date of the fire or close to it. If they have lost their evidence in the fire, we can still help.

Residents can speak face-to-face with the specialist Home Office team at the Grenfell Assistance Centre, The Curve, 10 Bard Road, W10 6TP from 10am to 8pm. They are welcome to bring someone with them to help and translators are available if needed.

To learn more about the scheme, please call the helpline on **0300 222 0000** to arrange for a call back by the specialist visa and passport teams. The line is open 24 hours a day.

Public consultation closes on Friday

The public consultation on the Terms of Reference for the Grenfell Tower Inquiry will close this week, on Friday 4 August.

The consultation is an opportunity for people to let the Inquiry team know what they believe the Inquiry should cover. The consultation period was extended by three weeks to allow more time for people to respond and ensure the Inquiry's work, which cannot begin without the terms of reference, can progress.

You can find out more and submit a response online at www.grenfelltowerinquiry.org.uk/news/grenfell-tower-inquiry-seeks-views-work

Mental health support

There are lots of services available if you or an adult or young person you know is feeling traumatised by the Grenfell Tower fire.

Support for adults and young people over the phone

- If you require an urgent mental health response for yourself, or on behalf of a young person, you can call the NHS 24-hour support line on **0800 0234 650** or email cnw-tr.spa@nhs.net. Please let the operator know you are calling as a result of the Grenfell Tower fire.
- The British Red Cross helpline is also available to anyone affected by the Grenfell Tower fire. For practical or emotional support you can call **0800 458 9472**. The line is open from 9am to 5pm, Monday to Friday.
- Adults and young people can also call the free Samaritans helpline on **116 123**. The line is open 24 hours a day.

- People under 25 can call Childline any time on **0800 11 11** and have a one-to-one chat with a supportive, trained counsellor any time, day or night.
- CALM offers support to men, who can call the confidential helpline on **0808 802 58 58** or visit www.thecalmzone.net. The line is open every day from 5pm to 12 midnight

Read our leaflet on supporting children and young people

If you have questions about how to support a child or young person affected by the Grenfell Tower fire, you can download a leaflet that includes:

- Guidance on how a child might behave or react after a tragic event

- Ideas for how to support them
- Advice on explaining to a child what happened.

You can download a copy of the leaflet at www.rbkc.gov.uk/kb5/rbkc/fis/localoffer.page?localofferchannel=0

Support for children with disabilities and learning difficulties

- Full of Life Kensington and Chelsea is providing outreach counselling to parents of children with disabilities. A programme of short breaks is being put in place for the Summer.

Visit www.fulloflifekc.com for more information.

What help is on offer?

Anyone who would like to speak to the police in relation to the investigation into the fire are asked to contact the Met Police on **0800 032 4539**.

Other important contacts

Bereavement support

Call the Freephone helpline on **0808 808 1677** or email helpline@cruse.org.uk. The line is open 24 hours a day.

Replacement UK passports, visas or immigration queries

Call our advice line on **0300 222 0000**. The line is open 24 hours.

Air quality and smoke exposure

If you have concerns about any symptoms, please see your doctor or call NHS **111**.

Housing support

If you have any questions about housing or need to want to find out who your housing officer is please call **0800 137 111** or **020 7361 3008**.

Victim support

Call **0808 1689 111** for practical and emotional support, or visit victimsupport.org.uk. The line is open 24 hours a day.

You can also get physical and mental support at the Grenfell Assistance Centre. Find out more by calling **07712 231 133**.

You can also call the Red Cross helpline on **0800 458 9472**. The line is open from 9am to 5pm, Monday to Friday.

For regular updates please follow us on Twitter at [@grenfellsupport](https://twitter.com/grenfellsupport) and on Facebook at facebook.com/grenfellsupport, or visit www.grenfellresponse.org.uk

Housing update

Finding housing solutions that work for everyone directly affected by the Grenfell Tower fire remains our absolute priority and we are working hard to achieve this.

Offers of temporary accommodation are being made on a daily basis, but we know that families will have concerns around this process and the idea of accepting a temporary home. So far, 175 offers of accommodation have been made, 48 offers have been accepted and 13 households rehoused.

Government has given commitments to help reassure families that:

- their needs are paramount, all other considerations are secondary to these
- their rent will not increase and the same terms and conditions of their previous home at Grenfell Tower or Grenfell Walk will be maintained
- they will have lifetime security of tenure
- they will not be forced to stay in temporary accommodation on a long-term basis
- accepting an offer of temporary accommodation does not mean that they lose priority for a permanent home
- no one has to accept a particular property and not accepting a property does not mean that they will be made intentionally homeless
- temporary homes will be rent and utility bill free for 12 months
- for some cases, if they like their temporary home, there is the potential for it to become their permanent home (this will be discussed when the home is offered to them).

More information is available on the housing line on **020 7361 3008**.

Transport support line for residents from TfL

A support line is now open from Transport for London to give travel support and advice for people affected by the Grenfell Tower fire.

The support line can provide advice on a wide range of travel issues from a specialist team of advisors, including:

- advice on topping up Oyster cards for those who have already received a new card
- information about Dial-a-Ride for people who are unable to use public transport
- journey planning for people who have moved to a new area
- support to get replacement documents.

The support line is **0800 222 9876** and is open every day from 10am to 6pm.