

Grenfell Fire Response News

Public health advice available at The Curve today

This afternoon, Friday 4 August, from 2pm to 4pm, members of Public Health England (PHE) will be at the Grenfell Assistance Centre at The Curve to provide health information and advice to those affected by the Grenfell Tower fire, and the wider community.

This session will be an opportunity for you to ask questions and discuss any health concerns you may have.

A team of public health specialists will be available to talk to people, including:

- **Dr Deborah Turbitt**, Deputy Director Public Health
- **Robie Kamanyire**, Head of Environmental Hazards & Emergencies
- **Nicholas Brooke**, Principal Environmental Public Health Scientist
- **Janice Lo**, Acting Consultant in Communicable Disease.

Further drop-in sessions will be taking place at The Curve next week on the following days:

- **Monday 7 August**, midday to 2pm
- **Wednesday 9 August**, midday to 2pm
- **Friday 11 August**, 2pm to 4pm

Those who have been exposed to smoke from the fire may have experienced irritation to their air passages, skin and eyes, which can cause coughing and wheezing, breathlessness and chest pain. PHE is unable to give personal medical advice, so if people continue to experience these symptoms, they should seek medical advice from your GP or by call NHS **111**.

If people don't have a GP, they can register for one online at www.nhs.uk by entering their postcode, or call **020 8962 4600**. The line is open from 9am to 5pm, Monday to Friday.

People can also ring NHS **111** for health advice 24 hours a day, seven days a week.

If people have waste material or debris from the fire at their property, they can contact Kensington and Chelsea Council on **020 7361 3001** to make arrangements to collect it.

Air quality reports with data collected from around the site is published online every week. More advice from PHE can be found online at www.gov.uk/government/news

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What is this newsletter for?

This is the thirty-third edition of the Grenfell Fire Response Team newsletter. We want to keep you up to date with all the latest information and services available to help.

The newsletter is also available in Arabic and Farsi languages. For regular updates please follow us on Twitter [@grenfellsupport](https://twitter.com/grenfellsupport) and on Facebook at [facebook.com/grenfellsupport](https://www.facebook.com/grenfellsupport) or visit www.grenfellresponse.org.uk

Activities for children and young people this summer

There are a range of activities planned to support parents in the local community to entertain children and young people during the summer holidays.

Community sports day

An open day of activities and fun is being held on Saturday 5 August, from 10am to 5pm at The Westway Sports Centre, 1 Crowthorne Road, W10 6RP.

A huge range of activities will be on offer for people including climbing, football, tennis, arts and crafts, indoor cycling and Zumba. There will also be a grand prize draw for an activity hamper worth £3,500.

There is no need to book to attend the open day, just turn up and enjoy.

Outdoor summer holiday activities

The Ecology Centre in Holland Park, W8 6LU, is running outdoor summer holiday activities for young people aged 4 to 12 until 1 September so that children can have fun and learn about animals and nature. Please note that children under eight must be accompanied by an adult.

To book or for further information visit www.rbkc.gov.uk/ecology or call the Ecology Centre on **020 7938 8186** or email ecologycentre@rbkc.gov.uk

Drop-in and play football programme

QPR, Westway Sports Centre, and other local organisations are providing a free drop-in and play football programme for 4 to 18 year olds from the local community.

Sessions are taking place Monday to Friday, 10am to 4pm at the Westway Sports Centre and the programme is being delivered by professional DBS qualified staff.

More information on events and activities throughout the summer can be found online at www.rbkc.gov.uk/fis

Free summer drop-in sessions from West London Action for Children

West London Action for Children will be offering free drop-in sessions on Wednesday 9, 16 and 23 August, 10am to 12 midday, at 15 Gertrude Street, SW10 0JN for families and young people whose lives have been affected by the Grenfell Tower fire.

Counsellors will be there to listen and offer specialist counselling support for children, young people and their families, and people can ask to see a counsellor privately.

Refreshments and lunch will be provided, and interpreters can also be provided if one is needed. For more information, please call **020 7352 1155** or visit www.wlac.org.uk

Changing delivery days of community newsletters

As of next week, the community newsletter will be delivered on Tuesdays, Thursdays and Saturdays to the Grenfell Assistance Centre at The Curve. Printed copies of the newsletter will also continue to be delivered to hotels where residents are being temporarily housed on Mondays, Tuesdays and Thursdays.

The newsletters will continue to be produced so that residents and the local community are kept informed on service updates on a regular basis.

Past editions of the newsletter can be found online at grenfellresponse.org.uk/newsletter-archive

Public meeting next Wednesday at Notting Hill Methodist Church

The next community public meeting will take place next week, Wednesday 9 August, from 6pm to 7.30pm at Notting Hill Methodist Church, 240 Lancaster Road, Notting Hill, W11 4AH.

The session will aim to provide:

- an update from Response Team representatives
- a face-to-face question and answer session
- guidance on information and support available.

Meetings are open to the public, so please do come along or invite people from the Lancaster West estate who you think would like to attend.

If you have suggestions of any issues you would like to see addressed at the meeting, please contact communityengagement@grenfellresponse.org

Extra police officers appointed to support the local community

The Metropolitan Police have appointed six additional neighbourhood police officers that have been permanently stationed in the Notting Dale Ward to provide extra help to the local community.

The team is led by Sergeant Jason May and includes PC Fetahi, PC Vincent, PC Swain, PC Joyce, PC Chasikowska, PC Wall and PC Curtis.

The officers have been stationed to assist the existing officers, PC John Turner and PC Fred Pintaldi, to visit households, provide support and offer assistance to those who still need help or are not aware of services available to them.

The officers will be working seven days a week to help the community and make sure that the needs of people are met, so people are encouraged to talk to and contact the officers at any time.

For more information, please call **07407 491 610** or **020 8721 3028**. People can also find out more online at **www.met.police.uk**

Service charges suspended for Bramley House and Treadgold House

Rent and building-related service charges will be suspended at Bramley House and Treadgold House until 28 January 2018.

There will also be no charges for water rates, digital television or parking facilities at Bramley House and Treadgold House until Sunday 10 September 2017.

Kensington and Chelsea council has written to residents in these blocks to inform them of the suspension of these charges.

For more information, residents of Bramley House and Treadgold House can call **0800 137 111**. Leaseholders can also call **020 7605 6464** to arrange refunds.

Mental health support

There are lots of services available if you or an adult or young person you know is feeling traumatised by the Grenfell Tower fire.

Support for adults and young people over the phone

- If you require an urgent mental health response for yourself, or on behalf of a young person, you can call the NHS 24-hour support line on **0800 0234 650** or email **cnw-tr.spa@nhs.net**. Please let the operator know you are calling as a result of the Grenfell Tower fire.
- The British Red Cross helpline is also available to anyone affected by the Grenfell Tower fire. For practical or emotional support you can call **0800 458 9472**. The line is open from 9am to 5pm, Monday to Friday.
- Adults and young people can also call the free Samaritans helpline on **116 123**. The line is open 24 hours a day.

- People under 25 can call Childline any time on **0800 11 11** and have a one-to-one chat with a supportive, trained counsellor any time, day or night.
- CALM offers support to men, who can call the confidential helpline on **0808 802 58 58** or visit **www.thecalmzone.net**. The line is open every day from 5pm to 12 midnight

Read our leaflet on supporting children and young people

If you have questions about how to support a child or young person affected by the Grenfell Tower fire, you can download a leaflet that includes:

- Guidance on how a child might behave or react after a tragic event

- Ideas for how to support them
- Advice on explaining to a child what happened.

You can download a copy of the leaflet at **www.rbkc.gov.uk/kb5/rbkc/fis/localoffer.page?localofferchannel=0**

Support for children with disabilities and learning difficulties

- Full of Life Kensington and Chelsea is providing outreach counselling to parents of children with disabilities. A programme of short breaks is being put in place for the Summer.

Visit **www.fulloflifekc.com** for more information.

What help is on offer?

Anyone who would like to speak to the police in relation to the investigation into the fire are asked to contact the Met Police on **0800 032 4539**.

Other important contacts

Bereavement support

Call the Freephone helpline on **0808 808 1677** or email helpline@cruse.org.uk. The line is open 24 hours a day.

Replacement UK passports, visas or immigration queries

Call our advice line on **0300 222 0000**. The line is open 24 hours.

Air quality and smoke exposure

If you have concerns about any symptoms, please see your doctor or call NHS **111**.

Housing support

If you have any questions about housing or want to find out who your housing officer is please call **0800 137 111** or **020 7361 3008**.

Victim support

Call **0808 1689 111** for practical and emotional support, or visit victimsupport.org.uk. The line is open 24 hours a day.

You can also get physical and mental support at the Grenfell Assistance Centre. Find out more by calling **07712 231 133**.

You can also call the Red Cross helpline on **0800 458 9472**.

The line is open from 9am to 5pm, Monday to Friday.

For regular updates please follow us on Twitter at **@grenfellsupport** and on Facebook at [facebook.com/grenfellsupport](https://www.facebook.com/grenfellsupport), or visit www.grenfellresponse.org.uk

Housing update

Finding housing solutions that work for everyone directly affected by the Grenfell Tower fire remains our absolute priority and we are working hard to achieve this.

Offers of temporary accommodation are being made on a daily basis, but we know that families will have concerns around this process and the idea of accepting a temporary home. So far, 175 offers of accommodation have been made, 48 offers have been accepted and 13 households rehoused.

Government has given commitments to help reassure families that:

- their needs are paramount, all other considerations are secondary to these
- their rent will not increase and the same terms and conditions of their previous home at Grenfell Tower or Grenfell Walk will be maintained
- they will have lifetime security of tenure
- they will not be forced to stay in temporary accommodation on a long-term basis
- accepting an offer of temporary accommodation does not mean that they lose priority for a permanent home
- no one has to accept a particular property and not accepting a property does not mean that they will be made intentionally homeless
- temporary homes will be rent and utility bill free for 12 months
- for some cases, if they like their temporary home, there is the potential for it to become their permanent home (this will be discussed when the home is offered to them).

More information is available on the housing line on **020 7361 3008**.

Care for Grenfell team set up to support residents

The Care for Grenfell team has been set up to talk to any residents that have been affected by the Grenfell Tower fire who feel that their concerns or requests have not been fully answered.

If people do have any questions or concerns that they feel haven't been met please call **020 7745 6414** or email careforgrenfell@rbkc.gov.uk. The line is open from Monday to Friday, 9am to 5pm.

If people are calling outside of opening hours, they can provide their name and contact details and a member of the team will respond as soon as possible.

If people need to speak to someone urgently about housing or need to get in touch with social services, they can call the housing line on **020 7361 3008** or the social services line on **020 7361 3013**.