

# Grenfell Fire Response News

26 August 2017  
Issue No: 42

## Temporary move for The Curve over Notting Hill Carnival weekend

The community assistance centre at The Curve will temporarily move to The Millennium Gloucester Hotel, 4-18 Harrington Gardens, SW7 4LH until Monday 28 August, so that people from Grenfell Tower and the Lancaster West estate can continue to access support and vital services over the Notting Hill Carnival weekend.

**The community assistance centre will be based in the Sentosa Suite of the Millennium Gloucester Hotel. The opening times will be:**

- **Saturday 26 August**, 10am to 8pm
- **Sunday 27 August**, 10am to 8pm
- **Monday 28 August**, 10am to 8pm

A shuttle bus service will also be in place over the weekend to take people from their hotels to the Millennium Gloucester Hotel.

For more information about the shuttle bus service over that weekend, people can talk to their Key Workers. The information will also be given to the reception desks of hotels.

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## Notting Hill Carnival to hold one minute's silence this weekend

The Notting Hill Carnival will host a minute's silence on Sunday 27 August and Monday 28 August, taking place on both days at 3pm. Hundreds of thousands of spectators, performers and musicians will fall silent in order to commemorate and respect all the people who lost their lives in the Grenfell Tower fire.

## Mental health support at the Notting Hill Carnival

The NHS will be running pop-up clinics over the Notting Hill Carnival for people who need to talk to a professional about mental health support, or just want to talk to someone in a safe space. NHS staff will be available to talk to and will be clearly identifiable in labelled t-shirts from Sunday 27 to Monday 28 August, 11am to 11pm.

### What is this newsletter for?

This is the forty-second edition of the Grenfell Fire Response Team newsletter. We want to keep you up to date with all the latest information and services available to help.

The newsletter is also available in Arabic and Farsi languages. For regular updates please follow us on Twitter **@grenfellsupport** and on Facebook at **facebook.com/grenfellsupport** or visit **www.grenfellresponse.org.uk**

## Activities for children and young people this summer

There are a range of activities planned to support parents in the local community to entertain children and young people during the summer holidays.

### Drop-in and play football programme

QPR, Westway Sports Centre, and other local organisations are providing a free drop-in and play football programme for 4 to 18 year olds from the local community.

Sessions are taking place Monday to Friday, 10am to 4pm at the Westway Sports Centre and the programme is being delivered by professional DBS qualified staff.

### Summer in the City

There are hundreds of events and activities taking place for children, young people and their families this summer across central London.

You can pick up a leaflet at locations across the borough or find out more at [www.mysummerinthecity.org.uk](http://www.mysummerinthecity.org.uk)

### Grenfell community day at Kensal Library

Families and local people are invited to Kensal Library, 20 Golborne Road, W10 5PF, on Wednesday 30 August, 10am to 4pm. People can enjoy refreshments, talk to new people and old friends, and take part in a wide range of fun activities for the whole family. No booking is required, just come and enjoy the day.

## Public health advice

Public Health England (PHE) publishes weekly air quality reports online, which collect data from around the site of Grenfell Tower. These reports continue to show low levels of air pollution. The most recent report, published on 24 August, can be found online along with further public health advice at [www.gov.uk/government/news/public-health-advice-following-the-grenfell-tower-fire](http://www.gov.uk/government/news/public-health-advice-following-the-grenfell-tower-fire)

## Emotional support at the Mercure Kensington Hotel from the Samaritans

Volunteers from the Samaritans are visiting the Mercure Kensington Hotel, 1A Lexham Gardens, Kensington, W8 5JJ on Monday 28 August, from 7pm to 10pm to offer emotional support, help explore peoples' options, and listen to concerns of people affected by the Grenfell Tower fire. Please ask the reception desk on arrival and they will direct you to the correct room.

Further support is available by calling the free Samaritans helpline on **116 123**. The line is open 24 hours a day.

Samaritans can also offer face-to-face service in many of their branches. To find out details of your nearest branch, please visit [www.samaritans.org/branches](http://www.samaritans.org/branches)

## Coffee morning for women at Al Manaar

Women affected by the Grenfell Tower fire can come to a free coffee morning to come together to talk, offer support and meet new people. The sessions take place every Thursday from 10am to 12 midday, and refreshments and a crèche are also provided.

The coffee mornings are part of a series of drop-in counselling sessions held by the Al Manaar in order for local people to gain support by talking with each other with trained professionals.

People can email [info@mchc.org.uk](mailto:info@mchc.org.uk) or call **020 8964 1496** for more information.

## Pop-up shop at the Millennium Hotel

There will be a pop-up shop at Millennium Hotel, 4-18 Harrington Gardens, Kensington, London SW7 4LH, where local people from Grenfell Tower and Grenfell Walk can access new clothes that have been donated to them. The shop will be open from 10am to 8pm until Monday 28 August. All the donations in the pop-up shop are new items that are available on a first come, first serve basis. Please make sure to bring ID when you arrive.

## Overnight support at the Baseline Studios

People affected by the Grenfell Tower fire who are feeling depressed, anxious or struggling to sleep, are invited to come to Baseline Studios, Whitchurch Road, W11 4AT, from 8pm to 3pm on Mondays, Tuesdays and Wednesdays to relax, have a cup of tea and talk to someone.

The free drop-in sessions are run in English however support is offered for a range of other languages including Arabic, Urdu, Somali, Farsi, Albanian, Hindi, Punjabi and Serbo-Croat.

For more information about overnight support, please call **07397 871 877** or email **info@totalfamilycoaching.co.uk**

## Pop-up clinics for mental health support

The NHS is offering daily pop-up clinics for families and children, seven days a week, so people can talk to a specialist about health issues and mental health support. All services are free and confidential for people to use.

### The sessions take place each day at the following locations:

- **Mondays**, 3pm to 5pm  
at The Harrow Club,  
187 Freston Road, W10 6TH
- **Tuesdays**, 3pm to 7pm  
at The Clement James Centre,  
95 Sirdar Road, W11 4EQ
- **Wednesdays**, 4pm to 8pm  
at Kensington Leisure Centre,  
Silchester Road, W10 6EX
- **Thursdays**, 4pm to 8pm  
at Latymer Community Church,  
116 Bramley Road, W10 6SU
- **Fridays**, 4pm to 8pm  
at The Muslim Cultural Heritage  
Center, 244 Acklam Road,  
W10 5YG
- **Saturdays**, 4pm to 8pm  
at Maxilla Community Space,  
4 Maxilla Walk, W10 6NQ
- **Sundays**, 4pm to 8pm  
at Westway Sports Centre,  
1 Crowthorne Road, W10 6RP

You can find out more information on these clinics at **[www.cnwl.nhs.uk/wp-content/uploads/Grenfell-flyer.pdf](http://www.cnwl.nhs.uk/wp-content/uploads/Grenfell-flyer.pdf)**

For further information people can call **0800 0234 650** or email **cnw-tr.spa@nhs.net**. The line is open 24 hours a day.

## Further emotional support

There are lots of services available if you or an adult or young person you know is feeling traumatised by the Grenfell Tower fire.

### Support for adults and young people over the phone

- People who need an urgent mental health response can call the NHS 24-hour support line on **0800 0234 650** or email **cnw-tr.spa@nhs.net**. Please let the operator know you are calling as a result of the Grenfell Tower fire.
- For practical or emotional support people can call the British Red Cross helpline on **0800 458 9472**. The line is open from 9am to 5pm, Monday to Friday.
- Adults and young people can also call the free Samaritans helpline on **116 123**. The line is open 24 hours a day.

- People under 25 can call Childline any time on **0800 11 11** to talk to a trained counsellor any time, day or night.
- CALM offers support to men, on **0808 802 58 58** or visit **www.thecalmzone.net**. The line is open every day from 5pm to 12 midnight.

### Support for children with disabilities and learning difficulties

- Full of Life Kensington and Chelsea is providing outreach counselling to parents of children with disabilities.

Visit **[www.fulloflifekc.com](http://www.fulloflifekc.com)** for more information.

### Online support

- **Kooth.com** is a free online counselling service for children aged 11 to 19.
- **NHSGo.uk** provides health information for young people under the age of 25, including advice on coping with stress after a major incident.

## What help is on offer?

Anyone who would like to speak to the police in relation to the investigation into the fire are asked to contact the Met Police on **0800 032 4539**.

### Other important contacts

#### Bereavement support

Call the Freephone helpline on **0808 808 1677** or email [helpline@cruse.org.uk](mailto:helpline@cruse.org.uk). The line is open 24 hours a day.

#### Replacement UK passports, visas or immigration queries

Call our advice line on **0300 222 0000**. The line is open 24 hours.

#### Air quality and smoke exposure

If you have concerns about any symptoms, please see your doctor or call NHS **111**.

#### Housing support

If you have any questions about housing or want to find out who your housing officer is please call **0800 137 111** or **020 7361 3008**.

#### Victim support

Call **0808 1689 111** for practical and emotional support, or visit [victimsupport.org.uk](http://victimsupport.org.uk). The line is open 24 hours a day.

You can also get physical and mental support at the Grenfell Assistance Centre. Find out more by calling **07712 231 133**.

You can also call the Red Cross helpline on **0800 458 9472**. The line is open from 9am to 5pm, Monday to Friday.

For regular updates please follow us on Twitter at [@grenfellsupport](https://twitter.com/grenfellsupport) and on Facebook at [facebook.com/grenfellsupport](https://www.facebook.com/grenfellsupport), or visit [www.grenfellresponse.org.uk](http://www.grenfellresponse.org.uk)

## Housing update

Finding housing solutions that work for everyone directly affected by the Grenfell Tower fire remains our absolute priority and we are working hard to achieve this.

Offers of temporary accommodation are being made on a daily basis, but we know that families will have concerns around this process and the idea of accepting a temporary home. So far, 177 offers of accommodation have been made 58 offers have been accepted and 23 households rehoused.

### Government has given commitments to help reassure families that:

- their needs are paramount, all other considerations are secondary to these
- their rent will not increase and the same terms and conditions of their previous home at Grenfell Tower or Grenfell Walk will be maintained
- they will have lifetime security of tenure
- they will not be forced to stay in temporary accommodation on a long-term basis
- accepting an offer of temporary accommodation does not mean that they lose priority for a permanent home
- no one has to accept a particular property and not accepting a property does not mean that they will be made intentionally homeless
- temporary homes will be rent and utility bill free for 12 months
- for some cases, if they like their temporary home, there is the potential for it to become their permanent home (this will be discussed when the home is offered to them).

More information is available on the housing line on **020 7361 3008**

## Information evenings for Kensington Aldridge Academy parents

Kensington Aldridge Academy is hosting information evenings for parents of school pupils. The evenings will be taking place at Burlington Danes Academy, Wood Lane, Shepherd's Bush, W12 0HR.

### The dates of the information evenings for parents of each year group are:

- **Year 12 and Year 13**, Friday 1 September, 6.30pm to 7.30pm
- **Year 7**, Monday 4 September, 6.30pm to 7.30pm
- **Year 8**, Tuesday 5 September, 6.30pm to 7.30pm
- **Year 9**, Wednesday 6 September, 6.30pm to 7.30pm
- **Year 10**, Thursday 7 September, 6.30pm to 7.30pm

For more information email [info@kaa.org.uk](mailto:info@kaa.org.uk) or visit [www.kaa.org.uk/letters-to-parents](http://www.kaa.org.uk/letters-to-parents)